Privacy Policy

Effective Date: 12.01.2025

Website: https://ai.chmerev.com

Company: MWTN, S.A. DE C.V.

Registered Address: Calle Islas Marshall, Manzana 54, Lote 5, Colonia Villamarino, Benito

Juárez, Cancún, Quintana Roo, C.P. 77535, Mexico

1. Introduction

MWTN, S.A. DE C.V. ("Company", "we", "our", "us") operates the Al Club membership platform ("Service").

This Privacy Policy explains how we collect, use, store, and protect your personal information when you access or use the Service.

By using the Service, you agree to the terms described in this Policy.

2. Information We Collect

We collect the following types of information:

2.1. Information You Provide Directly

- Full name
- Email address
- Login credentials (encrypted)
- Payment information (processed by Stripe we do **not** store card details)
- Profile details you choose to provide
- Messages and interactions within the private community chat
- Participation data for weekly Zoom calls

2.2. Automatically Collected Information

- IP address
- Device and browser information
- Usage data (pages viewed, actions taken)
- Cookies and similar tracking technologies
- Timezone and access timestamps

2.3. Third-Party Data

We receive limited information from:

- **Stripe** (payment status, subscription status)
- **Zoom** (your name, email, meeting participation)
- **Telegram / community platform** (if applicable)

We do not collect more data than necessary for providing the Service.

3. How We Use Your Information

We use your data to:

- 1. Provide and maintain access to Al Club
- 2. Process subscription payments and manage billing
- 3. Send onboarding materials, updates, and membership content
- 4. Give you access to private chats and weekly Zoom calls
- 5. Improve the platform, content, and user experience
- 6. Communicate with you regarding support or account issues
- 7. Ensure security, fraud prevention, and compliance

We do **not** sell or rent your personal data to third parties.

4. Legal Basis for Processing (GDPR-compliant)

Although the company is based in Mexico, we follow international standards including GDPR.

Your data is processed based on:

- Contractual necessity providing the membership service
- **Legitimate interest** improving the platform
- Legal compliance payment regulations
- Consent for email communication, cookies, or analytics

5. How We Store and Protect Your Data

We use industry-standard security measures to protect your data, including:

- encrypted SSL communication
- secure servers and cloud infrastructure
- limited access by authorized personnel only
- encrypted password storage
- compliance with Stripe's PCI-DSS standards

Despite best efforts, no system is 100% secure, but we strive to maintain the highest protection level.

6. Sharing Your Information

We may share your data with trusted third parties necessary for operating the Service:

• Stripe — payment processing

- Zoom live calls
- Email service providers delivering updates and materials
- **Community/chat platform** private member communication
- Hosting and analytics providers

We do not share your data with advertisers or data brokers.

7. Cookies and Tracking

We use cookies to:

- remember session login
- improve website functionality
- analyze user behavior
- personalize content

You can disable cookies in your browser settings, but some features may stop working.

8. Data Retention

We store your personal information:

- as long as your subscription is active
- for a reasonable period after cancellation for legal and accounting purposes
- or until you request deletion (unless restricted by law)

9. Your Rights (GDPR-friendly)

You have the right to:

- access your personal data
- update or correct your information
- delete your data ("right to be forgotten")
- request data export
- withdraw email consent
- object to certain processing activities

To exercise your rights, email us at **mwtncancun@gmail.com**.

10. Children's Privacy

The Service is intended for users 18 years and older.

We do not knowingly collect information from children under 18.

If such data is discovered, it will be deleted.

11. International Data Transfers

Your data may be processed on servers located outside Mexico, including:

- the United States
- the European Union
- other regions where our service providers operate

We ensure that all transfers comply with international data protection standards.

12. Updates to This Policy

We may update this Privacy Policy from time to time.

When changes are made, the updated date will be shown at the top of the document.

13. Contact Information

For privacy questions, support, or data requests, contact:

Company: MWTN, S.A. DE C.V.

Email: mwtncancun@gmail.com

Address: Calle Islas Marshall, Manzana 54, Lote 5, Colonia Villamarino, Benito Juárez,

Cancún, Quintana Roo, C.P. 77535, Mexico